

PURCHASE ORDER

Supplier: ADVANCE MICROSYSTEMS CORPORATION	P.O. # 023-12-177
Address: 1104-E Philippine Stock Exchange Center, Ortigas Center, Pasig City	Date: December 15, 2023
TIN: 000-152-057-000	Mode of Procurement:
Account No.: 003-342-1001-38 Bank: LBP -DECS Ext. Office Pasig Branch	Small Value Procurement 53.9
Telephone: 8635-4181 / 8635-3049 Fax: 635-3049	

Gentlemen:
 Please furnish this Office the following articles subject to the terms and conditions contained herein:

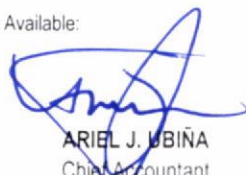

Place of Delivery: OFFICE OF THE SOLICITOR GENERAL	Delivery Term: w/in 30 days upon receipt of PO
Date of Delivery:	Payment Term: w/in 30 days upon final inspection & acceptance (Bank to bank)

Stock No.	Unit	Description	Quantity	Unit Cost	Amount
1	lot	<p>Procurement of: Annual Production (24/7) Maintenance Renewal (includes 24/7 Uplift) (22 sockets) VEEAM Availability Suite Standard Duration: December 19, 2023-December 18, 2024 Includes Software Maintenance and Technical Support as indicated in the Terms of Reference</p> <p>Software Maintenance and Technical Support</p> <ol style="list-style-type: none"> SUPPLIER will provide 24 hours x 7 days helpdesk phone and email technical support with two (2) hours response time for incidents related to the Veeam Software Licenses. SUPPLIER will provide 24 hours x 7 days of onsite technical support with two (2) hours of response time for critical incidents. Critical incidents are defined as incidents, which prevent OSG from successfully providing IT services due to failure of systems running on Veeam SUPPLIER will address an unlimited number of support requests escalated by OSG. SUPPLIER will provide onsite support for installing and deploying software patches and version upgrades. Includes access to the VEEAM portal for downloading the latest product contents, patches, updates/upgrades, and extensive online self-help resources and knowledge base. Advisory to patches and fixes shall also be provided. SUPPLIER will provide a procedure on support and problem escalation. SUPPLIER will perform system health checks twice a year. SUPPLIER will provide complete documentation for Activity Plan on installing patches and upgrades and Root Cause Analysis for incidents encountered. <p>Warranty: 1 Year The following documents are deemed included in this contract: - Term of Reference - Quotation from Supplier - Warranty</p>	1	Php 780,000.00	Php 780,000.00

Total Amount in Words: **Seven Hundred Eighty Thousand Pesos Only** Php 780,000.00

In case of failure to make the full delivery within the time specified above, a penalty of one-tenth (1/10) of one percent for every day of delay shall be imposed.

Conforme:  (Signature over printed name) DEC 19 2023 (Date)	Very truly yours,  JESSICA L. CASTRO CAO, Administrative Division EDITHA R. BUENDIA Director IV, HRMAS
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Funds Available:  ALOBS: <u>02-101101-2023-12-843</u> Amount: <u>₱ 780,000.00</u> ARIEL J. UBIÑA Chief Accountant	This is to Certify that this procurement was posted at Philgeps in compliance with RA 9184  CHRISTIAN D. BUAT Administrative Assistant I
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